

1997 Telephone Nursing Practice Administration and Practice Standards

Get your copy of the first standards developed for Telephone Nursing Practice!!

Telephone nursing practice (TNP) is a subspecialty and one of the new and exciting areas of interest in ambulatory care nursing. The Telephone Nursing Practice Standards define telephone nursing practice as nursing practice using the nursing process to provide care for individual patients or defined patient populations over the phone. The nine standards presented in this publication are:

1. Structure and Organization of Telephone Nursing
2. Staffing
3. Competency
4. Use of the Nursing Process in TNP
5. Continuity of Care
6. Ethics and Patient Rights
7. Environment
8. Research
9. Quality Management

Be the first to get your very own copy of the TNP Standards!!

Practice Standards at the following rate: ORDER QUANTITY MBR PRICE NON-MBR PRICE 1-10

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WEB SITE: <http://aaacn.inurse.com/resource/>

BACKGROUND INFORMATION

What is AAACN?

The American Academy of Ambulatory Care Nursing

(AAACN) is the association of professional nurses who identify nursing practice in ambulatory care settings as an essential part of the continuum of high quality, cost-effective health care.

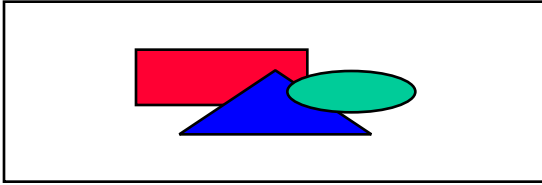
The Mission

Advance and influence the art and science of ambulatory care nursing practice and health care delivery systems to improve the health of individuals and communities.

The AAACN Vision

AAACN is the premier nursing organization for ambulatory care. AAACN is responsive to its membership and consistently provides value and leadership related to ambulatory care practice. Expanding membership, financial

resources, and staff support ensure AACN's growth into the next century. Toward this end, AACN:



Serves as the voice for ambulatory care practice and nursing

Enhances collegial networking opportunities for the membership by geographic location through local networking groups (LNGs) and by specialty practice through special interest groups (SIGs)

Represents ambulatory practice to other political advocacy organizations, government and quasi-government agencies, and in the federal and state legislative arena

Advocates for ambulatory care nursing in health care delivery organizations through innovative leadership, management, and clinical practice consultation

Engages in activities that advance ambulatory care practice and ensure high quality care delivery and outcomes

Communicates cutting edge information in a timely manner through publications, electronic media, and conferences

The Values

The following values guide member and organization actions and relationships:

Excellence in care delivery that improves the health of individuals and communities

Collaborative leadership

Partnerships and alliances among providers and health care organizations

Proactive innovation and risk taking

Customer-focused services for and with a committed, involved membership

Continual advancement of professional ambulatory care nursing practice

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The Strategic Focus Areas

Ambulatory Care Practice. Serve as a forum for best ambulatory care clinical practices and articulate the value of ambulatory care nursing practice to membership, consumers, health care systems, employees, legislators, and payors.

Education. Expand the knowledge and capabilities of professional nurses practicing in ambulatory care settings through various educational approaches.

Research. Advance the art and science of ambulatory care practice and develop members' abilities to measure and monitor outcomes through research approaches and methods.

Communication/Technology. Enhance member and organizational communication and collaboration through publications, networking groups, SIGs, educational forums, and electronic technology.

Business Base. Promote membership growth, expand financial capabilities, and build mutually beneficial alliances through sound business and leadership strategies

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